

# Guarantee and warranty information

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November 2020/21



# Guarantee and warranty information

OMNIE has a strict policy of quality control in all aspects of its business from design to manufacture of its products. We adhere to the British Standards where they apply to the designs, products or systems that OMNIE manufactures and produces. OMNIE systems have been tested for performance with BSRIA and TRADA where appropriate.

OMNIE maintains professional indemnity insurance should there be any failure in the performance of an OMNIE design or specification. OMNIE also has in place public and product liability insurance. Full insurance details are available on request.

The guarantees of our products and those of third parties are set out below:

**Within the floor:**

OMNIE PE-RT pipe guaranteed for 50 years from date of purchase when used in an OMNIE Underfloor Heating System operating at temperatures lower than 60°C. Not for use in high temperature systems.

**Above the floor:**

Electrical components such as thermostats, wiring centres, actuators and circulators. Guaranteed 2 years from date of purchase.

Mechanical components such as manifolds and fittings - Guaranteed 10 years from date of purchase.



## To Whom It May Concern

9th November 2020

As Insurance Brokers to the under noted insured, I can confirm that cover has been placed in accordance with the details shown hereunder:

### Client Details

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**Name:** Ridgespear Ltd  
**Address:** 18 Apple Lane, Sidmouth Road, Exeter, Devon, EX2 5GL

### Employers Liability

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**Policyholder:** Ridgespear Ltd  
**Insurer:** Aviva Insurance Limited  
**Policy Number:** 100665434CSI  
**Cover Period:** 1<sup>st</sup> November 2020 to 31<sup>st</sup> October 2021  
**Indemnity Limit:** £10,000,000 any one claim/in the aggregate  
**Indemnity to Principals Extension:** Yes

### Public Liability

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**Policyholder:** Ridgespear Ltd  
**Insurer:** Aviva Insurance Limited  
**Policy Number:** 100665434CSI  
**Cover Period:** 1<sup>st</sup> November 2020 to 31<sup>st</sup> October 2021  
**Indemnity Limit:** £5,000,000 any one claim/in the aggregate  
**Indemnity to Principals Extension:** Yes

### Products Liability

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**Policyholder:** Ridgespear Ltd  
**Insurer:** Aviva Insurance Limited  
**Policy Number:** 100665434CSI  
**Cover Period:** 1<sup>st</sup> November 2020 to 31<sup>st</sup> October 2021  
**Indemnity Limit:** £5,000,000 any one claim/in the aggregate

## Excess Public and Products Liability

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**Policyholder:** Ridgespear Ltd  
**Insurer:** American International Group UK Limited  
**Policy Number:** 0025055807  
**Cover Period:** 1<sup>st</sup> November 2020 to 31<sup>st</sup> October 2021  
**Indemnity Limit:** £3,000,000 in excess of primary £2,000,000 (total £5,000,000 limit of indemnity)  
**Business Description:** Manufacture, design and supply of underfloor heating systems & components. Design & supply of Ground & Air Source Heat Pumps systems & Mechanical Ventilation & Heat Recovery (MVHR) systems including occasional installation, commissioning, servicing of installation work on all three systems

**Subject to the Insurers' policy terms, conditions, warranties and exclusions.**

**Please Note:**

The above information is correct at the time of writing and is provided to you as a matter of information only. It has not been prepared for, and may not meet the requirements of, any other party. Any third party to whom it is supplied should therefore take such steps as it considers necessary to satisfy itself that its own requirements have been met. This letter does not make the person or organisation to whom it has been issued an additional Insured, nor does it modify in any manner the Contract of Insurance between the Insured and the Underwriters and the policy cover is of course subject to the Terms and Conditions. There is no obligation on the signatory to advise of any changes to the cover provided.

Should you have any queries or require any additional information, please do not hesitate to contact me.

Yours faithfully,



Ian MacIver BSC(Hons)  
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