

Guarantee and warranty information

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OMNIE.



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OMNIE has a strict policy of quality control in all aspects of its business from design to manufacture of its products. We adhere to the British Standards where they apply to the designs, products or systems that OMNIE manufactures and produces. OMNIE systems have been tested for performance with BSRIA and TRADA where appropriate.

OMNIE maintains professional indemnity insurance should there be any failure in the performance of an OMNIE design or specification. OMNIE also has in place public and product liability insurance. Full insurance details are available on request.

The guarantees of our products and those of third parties are set out below:

Within the floor:

OMNIE PE-RT pipe guaranteed for 50 years from date of purchase when used in an OMNIE Underfloor Heating System operating at temperatures lower than 60°C. Not for use in high temperature systems.

Above the floor:

Electrical components such as thermostats, wiring centres, actuators and circulators. Guaranteed 2 years from date of purchase.

Mechanical components such as manifolds and fittings - Guaranteed 10 years from date of purchase.

