

# The Boiler Upgrade Scheme (BUS)

The Boiler Upgrade Scheme is designed to help homeowners and landlords upgrade to an Air Source or Ground Source heat pump.

## Information for Homeowners and Landlords

The Boiler Upgrade Scheme is due to launch in May 2022. The scheme is designed to help homeowners and landlords upgrade their properties from a gas/oil boiler (or electric heating) to an Air Source or Ground Source heat pump. The scheme works by offering a voucher of up to £5000 towards the work needed to upgrade.

As a homeowner it is highly likely that your heating and hot water is currently provided by a gas, oil or even electric boiler. You may also have electric heaters or direct electric heating. The Boiler Upgrade Scheme is designed to help you change your existing fossil fuel (or electric) boiler/appliance to an Air Source or Ground Source heat pump.

You can purchase your Air Source or Ground Source heat pump from OMNIE and we will be able to administer the Boiler Upgrade Scheme voucher for you. This will mean you will receive £5000 towards the cost of the heat pump from the UK Government.

**To help you understand the scheme in more detail we have put together some FAQ's below.**

As a homeowner or landlord you must;

Currently have a fossil fuel or direct electric heating heat source in your home

Occupy your home on a permanent basis\*

Have undertaken any upgrade work needed as recommended by an EPC, such as insulation improvement or window replacement.

*\*Landlords can apply but must have approval from their tenant. Social Housing is not eligible for the BUS scheme.*

**Q: How does the voucher for the Boiler Upgrade Scheme work?**

We will design and supply your heat pump system, as well as commission it under the MCS requirements. We will also apply for your voucher and redeem it.

**Q: Do I have to pay upfront for my OMNIE heat pump?**

Yes. The voucher is only claimable once the work is done, we will pay the funds directly into your account once the voucher is authorised.

**Q: Will you install my heat pump?**

No. We can't install the heat pump directly. We can put you in touch with an installer locally in your area. Or you can find your own installer. The installer you choose doesn't need to be MCS registered, as we cover this part of the process for you and your installer.

**Q: Do I have to have a fossil fuel boiler at the moment?**

Yes. You must make sure that the heat pump that replaces it provides all the heating and hot water in your home.

**Q: I have an old heat pump can I use the scheme to upgrade?**

No.

**Q: I am not sure if I have space for an OMNIE heat pump or if I can have one due to the size of my home?**

We make sure that any system we design will work in your home and provide your heating and hot water.

**Q: I have heard that you need underfloor heating when using a heat pump?**

Underfloor heating will improve the efficiency of your heat pump but heat pumps will work with radiators without problems. OMNIE specialise in underfloor heating, so if this is something you may be interested in please call us on 01392 36 36 05. (Underfloor heating is not part of the BUS).

**Q: Will heat pumps work when it is cold outside?**

Yes. Heat pumps work successfully across all temperature levels seen in the UK.

**Q: I am a self builder and intend to occupy the home I am building. Do I qualify for the scheme?**

Yes, self build projects will qualify for the scheme but not developments. You will need to occupy the property in order to be eligible.

**Q: When will more information be available on the Boiler Upgrade Scheme?**

The UK Government has not released all of the details around the scheme and we will update our guidance as soon as any information is made available. We expect the scheme to be operating from May 2022 onwards.

More information will be made available as soon as it is released from OFGEM. You can find this information on our website; [www.omnie.co.uk/bus](http://www.omnie.co.uk/bus)

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